

# **TM Forum Specification**

# **REST API Design Guidelines Part 3**

Guidelines for extending TMF Open API's with hypermedia support

## **TMF630**

Team Approved Date: 08-May-2020

Release Status: Production	Status: TM Forum Approved
Version 4.0.1	IPR Mode: RAND



## **Notice**

Copyright © TM Forum 2020. All Rights Reserved.

This document and translations of it may be copied and furnished to others, and derivative works that comment on or otherwise explain it or assist in its implementation may be prepared, copied, published, and distributed, in whole or in part, without restriction of any kind, provided that the above copyright notice and this section are included on all such copies and derivative works. However, this document itself may not be modified in any way, including by removing the copyright notice or references to TM FORUM, except as needed for the purpose of developing any document or deliverable produced by a TM FORUM Collaboration Project Team (in which case the rules applicable to copyrights, as set forth in the TM FORUM IPR Policy, must be followed) or as required to translate it into languages other than English.

The limited permissions granted above are perpetual and will not be revoked by TM FORUM or its successors or assigns.

This document and the information contained herein is provided on an "AS IS" basis and TM FORUM DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTY THAT THE USE OF THE INFORMATION HEREIN WILL NOT INFRINGE ANY OWNERSHIP RIGHTS OR ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

TM FORUM invites any TM FORUM Member or any other party that believes it has patent claims that would necessarily be infringed by implementations of this TM Forum Standards Final Deliverable, to notify the TM FORUM Team Administrator and provide an indication of its willingness to grant patent licenses to such patent claims in a manner consistent with the IPR Mode of the TM FORUM Collaboration Project Team that produced this deliverable.

The TM FORUM invites any party to contact the TM FORUM Team Administrator if it is aware of a claim of ownership of any patent claims that would necessarily be infringed by implementations of this TM FORUM Standards Final Deliverable by a patent holder that is not willing to provide a license to such patent claims in a manner consistent with the IPR Mode of the TM FORUM Collaboration Project Team that produced this TM FORUM Standards Final Deliverable. TM FORUM may include such claims on its website but disclaims any obligation to do so.

TM FORUM takes no position regarding the validity or scope of any intellectual property or other rights that might be claimed to pertain to the implementation or use of the technology described in this TM FORUM Standards Final Deliverable or the extent to which any license under such rights might or might not be available; neither does it represent that it has made any effort to identify any such rights. Information on TM FORUM's procedures with respect to rights in any document or deliverable produced by a TM FORUM Collaboration Project Team can be found on the TM FORUM website. Copies of claims of rights made available for publication and any assurances of licenses to be made available, or the result of an attempt made to obtain a general license or permission for the use of such proprietary rights by implementers or users of this TM FORUM Standards Final Deliverable, can be obtained from the TM FORUM Team Administrator. TM FORUM makes no representation that any information or list of intellectual property rights will at any time be complete, or that any claims in such list are, in fact, Essential Claims.



Direct inquiries to the TM Forum office:

4 Century Drive, Suite 100 Parsippany, NJ 07054, USA Tel No. +1 973 944 5100 Fax No. +1 973 998 7916

TM Forum Web Page: www.tmforum.org



# **Table of Contents**

Notice		
Tal	ble of Contents	4
Exe	ecutive Summary	6
1.	V 1	
2.	Hypermedia Representation Design	8
	2.1 Media Type	8
	2.2 Home Document	8
	2.3 Linking	11
	2.4 Link Relation Types	
	2.5 Resource Addressing	20
3.	Linked Data	21
4.	Appendix A: Terms and Abbreviations Used within this Document	29
	4.1 Terminology	29
5.	References	30
	5.1 References	
6.	Administrative Appendix	31
	6.1 Document History	
	6.1.1 Version History	31
	6.1.2 Release History	
	6.2 Acknowledgments	32



# **List of Figures**



# **Executive Summary**

This document, "REST API Design Guidelines Part 3" provides information for the development of hypermedia extensions to TM Forum APIs without payload modification.

It also includes guidelines on how JSON-LD support may also be added to the existing TMF Open API without payload modifications.

JSON-LD support in TMF Open API's is optional.

An API can support hypermedia extension and can also be JSON-LD enabled.



# 1. Hypermedia API and API State machine

The term Hypermedia API explicitly states that an API follows the principle of Hypermedia As The Engine of Application State (HATEOS) which is a required criteria of being RESTful.

A hypermedia aka web API shall express that an API is naturally following the REST architectural style and hence the web architecture in all aspects. A good summary reflecting on the important role HATEOS is playing for RESTful APIs and an explanation of a RESTful API maturity model, can be found here.

Hypermedia is a way for the server to tell the client what HTTP requests the client might want to make in the future. It is a menu, provided by the server, from which the client is free to choose. The server knows what happens, but the client decides what actually happens. The World Wide Web works like this.

Due to the nature of HATEOAS, a web API (and also every web application) can be modelled as a state machine or a workflow.

It describes all states by nodes and the state transitions by vertices from one node to another.

The states usually correspond to a resource, the transitions usually correspond to hypermedia controls, i.e. links that are provided by a resource representation in order to reach another state.

An example is given below:

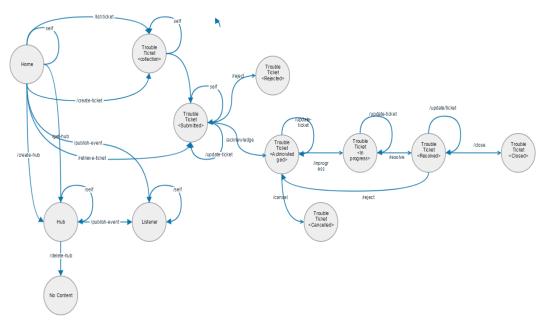


Figure 1. Trouble Ticket API - State Machine



## 2. Hypermedia Representation Design

Much like web's HTML-based hyperlinks, Web API's response message's body includes links and actions that are available for a given resource, in a given state.

Included along with other fields of a resource representation, links convey the relationships between resources and offer clients a menu of resource-related actions, which are context-sensitive.

A Web API MUST offer clients a consistent way to easily discover the available links within a representation.

### 2.1 Media Type

The TMF Open API design currently makes use of JSON representations only. The media type is plain JSON ("application/json").

TMF Open API's offers support for hypermedia links as an extension so without breaking existing clients that rely on the application/json media type.

At the moment the presense of hypermedia extension in the API is not negociated between client and server based on media type.

The TMF does not use a special media type for hypermedia.

It is assumed that an application supporting hypermedia extension will use the extended representation when the application context is application/json.

#### 2.2 Home Document

Serves links to relevant top-level resources of the API.

Can provide some relevant properties on top.

A home document can

- Evolve like all the other parts of a hypermedia API. The API provider can introduce new link-relation types "on the fly". Clients need to be able to cope with getting new link relation types in the home-document. By that we mean that they should keep providing the established functionality and they must not crash obviously they don't need to make use of the additional functionality
- Vary depending in which context it is retrieved. Typically, the available functionality is depending on:
- Which API Consumer has been requesting the home document
- On which user's behalf is the home document retrieved

In order to be able to do so, the authentication/authorization scheme needs to be aware of all two.

The Home URI can be thought of in the same light as a web site home page.

If the API supports hypermedia extension then the HOME URI MUST be supported by the implementation.



A HOME URI only supports an HTTP GET verb.

A HOME URI MUST return a JSON list of linked resource collections as a minimum.

Every TMF Hypermedia Open API MUST have a home document.

An example of Home resource for Trouble Ticket API can be seen below:

```
"_links": {
                "self": {
                        "href": "/troubleTicketManagement/v2/home"
               },
                "list-ticket": {
                        "href": "/troubleTicketManagement/v2/troubleTicket"
               },
                "retrieve-ticket": {
                        "hrefTemplate": "/troubleTicketManagement/v2/troubleTicket/{id}",
                        "hrefVars": {
                                "id": "
/troubleTicketManagement/v2/schema/troubleTicket.json"
               },
                "create-ticket": {
                        "title": "Create Ticket",
                        "href": "/troubleTicketManagement/v2/troubleTicket",
                        "method": "POST",
                        "accepts": "application/json",
                        "schemaType": "json-schema",
```



```
"schemaUrl": "
/troubleTicketManagement/v2/schema/troubleTicket.json"
               },
               "create-hub": {
                       "href": "/troubleTicketManagement/v2/hub",
                       "method": "POST"
               },
               "get-hub": {
                       "hrefTemplate": "/troubleTicketManagement/v2/hub{id}",
                       "hrefVars": {
                              "href": "
/troubleTicketManagement/v2/schema/troubletTicket.json"
                       },
                       "method": "GET"
               },
               "delete-hub": {
                       "hrefTemplate": "/troubleTicketManagement/v2/hub{id}",
                       "hrefVars": {
                              "href": "/troubleTicketManagement/v2/schema/param/id"
                       },
                       "method": "DELETE"
               },
               "publish-event": {
                       "href": "/troubleTicketManagement/v2/listener",
                       "method": "POST"
               }
```



```
}
```

## 2.3 Linking

A Web API response message body MUST includes links and information about the meaning of the links to allow REST clients to traverse the links to access resources related to the actual resource and perform actions on them.

Links MUST be included, along with fields, within resource state representation.

The link is a JSON object with the name of the object indicating the relationship type, "rel" attribute.

The links MUST be URI's.

Links are represented in TMF Open APIs as JSON objects contained within a \_links hash that MUST be a direct property of a resource object and have the following structure:

Name	Attribute name	Mandatory?	Description	Туре	Remarks
Title	title	No	Its value is a string and is intended for labelling the link with a human-readable identifier	String	
Name	name	No	Its value MAY be used as a secondary key for selecting Link Object which share the same relation type.	String	
URI	href	Conditional	URI	String	Either "href" or "hrefTemplate" to be present
URI Template	hrefTempla te	Conditional	Template URI. Parameters are to be present in flower brackets {}	String	Either "href" or "hrefTemplate" to be presenExample: "hrefTemplate": "/widgets/{widget_id}"



Name	Attribute name	Mandatory?	Description	Туре	Remarks
			URI Template MUST comply with [RFC6570].		
URI Variables	hrefVar	Conditional	Variables to be populated in the hrefTemplate	Object	If "hrefTemplate" is present, "hrefVar" should also be present.
URL Variable	<parameter Name&gt; used in the hrefTempla te</parameter 	Conditional	Reference to the definition of the variable / parameter	String	Example  "hrefTemplate":  "/widgets/{widget_id}",  "hrefVars": {  "widget_id":  "https://example.org/par am/widget" }
HTTP Method	method	No	HTTP method. Enumerated values GET, POST, PATCH, PUT, DELETE  Default: GET	Enum	
Format accepted	accepts	No	Content type format accepted by the URL	String	
Fields		No		Array	
Field name	name	Yes		String	
Field value	value	No			
Field type	type	No			



Name	Attribute name	Mandatory?	Description	Туре	Remarks
Request Schema type	schemaTyp e	No	Enumerated values "json- schema", "xsd"		
Request schema URL	schemaUrl	No	URL of a schema describing the expected payload for e.g. POST links. Can be used instead of the fields for a more complex structure.		

A *self* link MUST be included in response message body representation.

A *home* link MAY be included in response message body representation.

An example is given below GET /troubleTicket/42:



The *self* link for the collection resource SHOULD be exposed as Web Linking HTTP header.

Other special links MAY be included such as pagination links.

An example is given below:

```
[Response]
Content-Type: application/json
X-Total-Count:50
Link: < https://host:port
/troubleTicketManagement/v2/troubleTicket?count=20&limit=10>; rel="self",
< https://host:port/ troubleTicketManagement/v2/troubleTicket>; rel="home",
< https://host:port/
troubleTicketManagement/v2/troubleTicket?count=0&count=10>; rel="first",
< https://host:port
/troubleTicketManagement/v2/troubleTicket?count=30&limit=10>;
rel="next",
< https://host:port
/troubleTicketManagement/v2/troubleTicket?count=10&limit=10>;
rel="prev",
< https://host:port
/troubleTicketManagement/v2/troubleTicket?count=40&limit=10>; rel="last"
[{
           " links": {
                   "self": {
                           "href":
"/troubleTicketManagement/v2/troubleTicket/6275"
                   }.
                   "home": {
                           "href": "/troubleTicketManagement/v2/home"
                   }.
           },
```



```
"correlationId": "332",

"creationDate": "2016-10-19T00:00",

"description": "Compliant over last invoice",

"href": "/troubleTicketManagement/v2/troubleTicket /6275",

"id": "6275",

.....

},

....
]
```

When retrieving the items within a collection resource, self link MUST be included for each item.

Other special links MAY be included but it is recommended that other links to be retrieved by the client by going to the self link for each item within a collection.

A resource MAY have multiple links that share the same link relation. This can be represented using an array of links. In this case the attribute name can be used as a secondary key.

#### An example is given below:



```
"name": "Individual",

"href": "/partyManagement/v2/individual/123"

},

{

"name": "Organisation",

"href": "/partyManagement/v2/organisation/345"

}

]

}
```

Here is a ful example for Trouble Ticket with all possbile links as per the API state machine defined in chapter 1:

```
{
  "id": "2",
  "type": "Invoice dispute",
  "severity": "low",
  "description": "Invoice number 42 is wrong",
  "status": "Submitted",
  "statusChangeReason": "Initial submission",
  "note": [
  {
    "author": "Dirk Rejahl",
    "text": "Customer called CC"
```



```
}
],
"_links": {
 "self": {
  "href": "/troubleTicket/Anagement /v1/troubleTicket/2"
 },
 "acknowledge": {
  "title": "Acknowledge Ticket",
  "href": "/troubleTicketManagement /v1/troubleTicket/2",
  "method": "PATCH",
  "accepts": "application/json",
  "fields": [
    {
     "name": "status",
     "value": "Acknowledged"
   },
     "name": "statusChangeReason",
     "type": "string"
 },
 "reject": {
  "title": "Reject Ticket",
  "href": "/troubleTicketManagement /v1/troubleTicket/2",
```



```
"method": "PATCH",
 "accepts": "application/json",
 "fields": [
  {
    "name": "status",
    "value": "Rejected"
  },
    "name": "statusChangeReason",
    "type": "string"
 ]
}
```

## 2.4 Link Relation Types

Links relations tell clients the meaning of the link allowing REST clients to interact with links.

The IANA provides a registry (http://www.iana.org/assignments/link-relations/link-relations.xhtml) for common link relations.

The table below holds the list of special relationship types supported by the links "rel" property. These are also registered as per the Web Linking standard [RFC5988].

referencing the resource itself.
----------------------------------



"related"	A link referencing another resource.
"up"	A link referencing the parent of this resource.  Note, there is no "down" relation defined in the Registry Contents.
"first"	A link to the farthest preceding resource in a series of resources. In the context of the pagination this refers to the first page.
"last"	A link to the remotest following resource in a series of resources. In the context of the pagination this refers to the last page.
"next"	A link to the next resource in an ordered series of resources. In the context of the pagination this is the next page.
"previous"	A link to the previous resource in an ordered series of resources. In the context of the pagination this is the previous page.

## In adition the TMF Open API defines the following extensions:

Role Specific	An undefined list of relationships, to be taken from the TMF Open API, that represents the relationship type between the target resource and the source resource.
	e.g For TroubleTicket API we have relationships between a ticket and relatedObject and relatedParty.
	These relationships can be exposed as specific link relation types: related -party, related- object
home	A link to the API home document
list- {ApiResource}	A link to retrieve all items for API resource collection
retrieve- {ApiResource}	A link to retrieve a single API resource representation
create- {ApiResource}	A link pointing to where an existing API resource representation can be created.



update- {APIResource}	A link pointing to how an existing API resource representation can be updated.
delete – {APIresource}	A link pointing to how an existing API resource reresentation can be deleted.

## 2.5 Resource Addressing

All the resources MUST be identified by URIs, thus the URL that was used to request the resource is considered its identifier.

In addition to that the identifier can be represented as a Web Linking HTTP header or as a link object – both with the relation type self.

All the resources MUST contain the self link.



# 3. Linked Data

To make the API machine readable, the context of the data passed in the API needs to be communicated to the API client.

This can be done by passing the JSON-LD context to the consumer of the API.

The JSON-LD context SHOULD be passed in the Link HTTP Response header.

An example is given below:

#### **HTTP Response Header**

#### JSON-LD Context Header

Link:<https://host:port/troubleTicketManagemet/v2/tt context>; rel="http://www.w3.org/ns/json-ld#context";

#### **HTTP Response Body**

#### JSON-LD Context - Response Body

```
{
 "id": "1",
 "href": "/troubleTicketManagemet/v2/troubleTicket/1",
 "correlationId": "TT53482",
 "description": "Customer complaint over last invoice.",
 "severity": "Urgent",
 "@type": "troubleTicket",
 "_links": {
  "self": {
    "href": "/troubleTicketManagemet/v2/troubleTicket/1"
}
```



```
}
},
 "id": "2",
 "correlationId": "TT53483",
 "description": "Customer asks for information about upgrading products.",
 "severity": "Low",
 "@type": "troubleTicket",
 " links": {
  "self": {
    "href": "/troubleTicketManagemet/v2/troubleTicket/2
 }
```

A sample context for Trouble Ticket API is defined below:

#### **JSON-LD Trouble Ticket Context**

```
{
 "@context": {
  "troubleTicket": "http://tmf.schema.org/TroubleTicket",
  "id": "http://tmf.schema.org/id",
  "correlationId": "http://tmf.schema.org/correlationId",
  "description": "http://tmf.schema.org/description",
  "severity": "http://tmf.schema.org/severity",
  "creationDate": "http://tmf.schema.org/creationDate",
```



```
"targetResolutionDate": "http://tmf.schema.org/targetResolutionDate",
"status": "http://tmf.schema.org/status",
"substatus": "http://tmf.schema.org/substatus",
"statusChangeReason": "http://tmf.schema.org/statusChangeReason",
"statusChangeDate": "http://tmf.schema.org/statusChangeDate",
"resolutionDate": "http://tmf.schema.org/resolutionDate",
"relatedParty": "http://tmf.schema.org/RelatedParty",
"href": {
 "@id": "http://tmf.schema.org/RelatedParty#href",
 "@type": "@id"
},
"role": "http://tmf.schema.org/RelatedParty#role",
"relatedObject": "http://tmf.schema.org/RelatedObject",
"involvement": "http://tmf.schema.org/RelatedObject#involement",
"reference": {
 "@id": "http://tmf.schema.org/RelatedObject#reference",
 "@type": "@id"
"note": "http://tmf.schema.org/Note",
"date": "http://tmf.schema.org/Note#date",
"author": "http://tmf.schema.org/Note#author",
"text": "http://tmf.schema.org/Note#text",
" links": "http://tmf.schema.org/links",
"self": "http://tmf.schema.org/self",
"@schemaLocation": "http://tmf.schema.org/schemaLocation",
"@baseType": "http://tmf.schema.org/baseType"
```



Note that the context for core TroubleTicket attributes like id, correlationid, description, severity etc. as well as that of keywords like \_links, @schemaLocation, @type,@baseType etc. is also defined above. Any extensions to the Trouble Ticket API SHOULD be present in the \_\_\_JSON-LD context.

Also vocabulary for the above context needs to be also defined as a tmf.schema.org definition so that the semantics of the attributes are understood.

<u>TMF.schema.org</u> vocabulary provides a specialized vocabulary for the TMF Open API's and it is built upon the core Schema.org using the extension mechanism provided.

The following provides an example defining the vocabulary of Trouble Ticket entity:

# **Schema.org Trouble Ticket Vocabulary** Sample content of the vocabulary is provided below. { "@context": { "rdf": "http://www.w3.org/1999/02/22-rdf-syntax-ns#", "rdfs": "http://www.w3.org/2000/01/rdf-schema#", "xsd": "http://www.w3.org/2001/XMLSchema#" }, "@graph": [ "@id": "<u>http://schema.org/TroubleTicket"</u>, "@type": "rdfs:Class", "http://schema.org/isPartOf": { "@id": "http://tmf.schema.org" }, "rdfs:comment": "Trouble Ticket", "rdfs:label": "TroubleTicket", "rdfs:subClassOf": { "@id": "http://schema.org/Thing" }



```
},
 "@id": "http://schema.org/id",
 "@type": "rdf:Property",
 "http://schema.org/domainIncludes": [
  {
    "@id": "http://schema.org/TroubleTicket"
  }
 "http://schema.org/rangeIncludes": {
  "@id": "http://schema.org/Text"
 },
 "http://schema.org/isPartOf": {
  "@id": "http://tmf.schema.org"
 },
 "rdfs:comment": "Ticket ID for a Trouble Ticket entity",
 "rdfs:label": "id"
},
```



Class **Trouble Ticket (http://schema.org/TroubleTicket)** is defined as a sub class of <a href="http://schema.org/Thing">http://schema.org/Thing</a> and is part of the schema <a href="http://tmf.schema.org/">http://tmf.schema.org/</a>.

```
Class Trouble Ticket

{
    "@id": "http://schema.org/TroubleTicket",
    "@type": "rdfs:Class",
    "http://schema.org/isPartOf": {
        "@id": "http://tmf.schema.org"
      },
      "rdfs:comment": "Trouble Ticket",
      "rdfs:label": "TroubleTicket",
      "rdfs:subClassOf": {
        "@id": "http://schema.org/Thing"
      }
}
```

Also attribute **correlation id (http://schema.org/correlationId)** is defined as a Property in the class Trouble Ticket.

```
{

"@id": "http://schema.org/correlationId",

"@type": "rdf:Property",

"http://schema.org/domainIncludes": [
```



```
{
    "@id": "http://schema.org/TroubleTicket"
}
],

"http://schema.org/rangeIncludes": {
    "@id": "http://schema.org/Text"
},

"http://schema.org/isPartOf": {
    "@id": "http://tmf.schema.org"
},

"rdfs:comment": "Correlation ID for a Trouble Ticket entity",
    "rdfs:label": "correlationId"
}
```

Similarly enumerated values are also can be defined – Example: Severity - http://schema.org/Severity.

```
Enumerated -Severity

{

"@id": "http://schema.org/Severity",

"@type": "rdfs:Class",

"http://schema.org/isPartOf": {

"@id": "http://tmf.schema.org"

},

"rdfs:comment": "Enumerated Severity values.",

"rdfs:label": "Severity",

"rdfs:subClassOf": {

"@id": "http://schema.org/Enumeration"
```



```
}
},
{
"@id": "http://schema.org/Critical",
"@type": "http://schema.org/Severity",
"http://schema.org/isPartOf": {
"@id": "http://tmf.schema.org"
},
"rdfs:comment": "Critical Severity",
"rdfs:label": "Critical"
},
...
Other enum values of Severity
```



# 4. Appendix A: Terms and Abbreviations Used within this Document

## 4.1 Terminology

Term	Definition	TMF or Outside Source
hypermedia	Hypermedia is data, sent from	
	the server to the client, which	
	explains what client can do next.	
Hypermedia control	A hypermedia controls describes	
	a state transition	
Media type	A media type (also called a	
	content type or MIME type) is a	
	short string identifying the	
	format of the document. Once	
	you know a document's media	
	type you can parse it. You may	
	also be able to understand of its	
	application semantics	



# 5. References

## 5.1 References

Reference	Description	Source	Brief Use Summary
JSON-LD	JSON For Linking Data  Define context to provide clients with additional application semantics of the data	http://json-ld.org/	Enrich TMF Open API with application semantics in order to enable machine-readable API's.
SCHEMA.ORG	Provides core, basic vocabulary for describing the kind of entities the most common applications need	http://schema.org/	Define vocabulary for TMF Open API Data Model built upon core schema.org vocabulary
Web Linking		https://tools.ietf.org/html/rfc5 988	Links in HTTP headers with the Link header field.
Home Documents for HTTP APIs	This document proposes a "home document" format for non-browser HTTP clients.	https://tools.ietf.org/html/draf t-nottingham-json-home-02	hrefTemplate and hrefVars are aligned with the draft internet standard.
Richardson Maturity Model		https://martinfowler.com/artic les/richardsonMaturityModel. html	



# 6. Administrative Appendix

This Appendix provides additional background material about the TM Forum and this document. In general, sections may be included or omitted as desired; however, a Document History must always be included.

## **6.1 Document History**

#### **6.1.1** Version History

This section records the changes between this and the previous document version as it is edited by the team concerned. Note: this is an incremental number which does not have to match the release number and used for change control purposes only.

Version Number	Date Modified	Modified by:	Description of changes
1.0	25-Aug-2017	Pierre Gauthier	Description e.g. first issue of
		TM Forum	document
2.0.0	08-Nov-2017	Peter Norbury	Update Notice and change
			document number
2.0.1	12-Dec-2017	Adrienne Walcott	Formatting/style edits prior to
			publishing
2.0.2	20-Mar-2018	Adrienne Walcott	Updated to reflect TM Forum
			Approved Status
4.0.0	14-May-2020	Alan Pope	Minor edits prior to publication
4.0.1	20-Jul-2020	Adrienne Walcott	Updated to reflect TM Forum
			Approved Status

#### 6.1.2 Release History

This section records the changes between this and the previous Official document release. The release number is the 'Marketing' number which this version of the document is first being assigned to.

Release	Date Modified	Modified by:	Description of changes
Number			
17.5.0	08-Nov-2017	Peter Norbury	first release of document
	20-Mar-2018	Adrienne Walcott	Updated to reflect TM Forum
17.5.1			Approved Status
Pre-	14-May-2020	Alan Pope	Updated to v4.0
production			
Production	20-Jul-2020	Adrienne Walcott	Updated to reflect TM Forum
			Approved Status



## 6.2 Acknowledgments

This document was prepared by the members of the TM Forum <<team name>> team:

- o Pierre Gauthier, TM Forum, **Editor** and Team Leader
- Nicoleta Stoica, Vodafone, Author
- o Dirk Rejahl, Infonova, **Contributor**
- o Sundar Ramakrishnan, Infosys, **Contributor**
- o Amit Sangle, Infosys, **Contributor**

Additional input was provided by the following people:

o Lester Thomas, Vodafone